



# COVID-19: An important update for our customers

Dear Valued Customer,

The entire team at NCI Canada would like to take this opportunity to address the recent outbreak of COVID-19.

We are closely monitoring this rapidly evolving situation and are listening and adhering strictly to the advice of our Public Health Officials at the federal, provincial and municipal levels. Preventive measures such as social distancing and high sanitization protocols are in effect in our offices and warehouse facilities.

**Being a critical supplier to manufacturers of essential products and services, we remain open to serve customers during these difficult times.** We continue to have a large inventory and a steady supply chain. We are continually working closely with our vendors to mitigate any potential disruptions.

As Canada's leading supplier of pipes, valves and fittings, we remain committed to you and to do our part as an organization to continually support the health and well-being of our customers and employees.

With constant changes and evolving measures, we continue to be confident in our plans to safeguard the health and well-being of our customers and employees.

We will update you with any pertinent changes as they develop. If you have any further questions, please do not hesitate to reach out to our team.

Regards,

The COVID-19 Health and Safety Team